

JAN 20 2006

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being transmitted by facsimile to the Patent and Trademark Office, facsimile no. (571) 273-8300, on the date shown below.

Date: 1-20-06 Signature: [Signature]  
(David J. Pongner)

Docket No.: 102374-0015RCE  
(PATENT)**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of:  
Robert Martin et al.

Application No.: 09/823,940

Confirmation No.: 7591

Filed: March 30, 2001

Art Unit: 2126

For: METHODS AND APPARATUS FOR CALL  
SERVICE PROCESSING

Examiner: H. N. Patel

**AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION**

MS Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated October 20, 2005, please amend the above-identified U.S. patent application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Amendments to the Drawings** begin on page 6 of this paper and include an attached replacement sheet.

**Remarks/Arguments** begin on page 7 of this paper.

**An Appendix** including amended drawing figures and Exhibit A is attached following page 21 of this paper.